

Before the
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

COMMENT TO RESPONSE OF THE UNITED STATES
POSTAL SERVICE TO ORDER NO. 1366

Docket No. MC2012-26

Scooters Mailbox Cards and Gifts
360 E 1st St
Tustin, CA 92780

Re: Complaint Regarding Postal Service Offering DOCKET # MC2012-26 ENHANCED SERVICES
PRODUCT FOR COMPETITIVE PO BOXES

I have been the owner of a CMRA for 13 years. We employ 4 people as well as making a living for our family. We enjoy supporting our community as well as providing a needed service.

I do not think the expanded services are good for the USPS or the CMRA community.

- 1) email notification – the USPS will need to buy hardware, software and train 3-5 people per location in proper use –This costs money
- 2) street addressing for private carrier delivery –USPS will be responsible for the last mile of every shipment. UPS and FedEx have disclaimers for this lower cost service and they are not responsible in case of loss or damage. The USPS bears the financial burden.
- 3) USPS will need to adjust box rental price to include these new labor intensive features.
- 4) USPS should handle change of address the same for CMRA as direct customers (many CMRA customers keep their box open 3-6 months longer so they can notify originators of mail –The IRS and DMV are very slow to make the change)

In conclusion, I think that the majority of the USPS customers would be harmed by the increased prices charged for the additional services they don't want or need. Many people across America have a PO box because it is more expensive for the USPS to provide free delivery to their house than the PO Box. Many businesses have a box to receive their checks by 10 or 10:30 AM instead of waiting for the carrier. The USPS is addressing 10-15% of their market that will use the service upgrades and charging the new improved fee to all customers.

Gwen Masters